

# Service & Support



With Control Services, you are never alone on the operation of your system. We offer preventative maintenance programs and emergency repair and support capabilities for every system we install - building automation, security management, and integrated systems.

Our preventative maintenance program can help keep your system operating at peak efficiency. And our around-the-clock emergency response capabilities quickly resolve problems or malfunctions. You can count on our service and support department for:

- Comprehensive capabilities. This includes maintenance and repairs on: mechanical equipment; Variable Frequency Drives; pneumatic, electronic, and direct digital controls; and software troubleshooting for the most sophisticated building systems.
- Flexible service contracts. You choose the level of service and support you desire for your operators and systems.
- Highly qualified personnel. All installation crews, repair crews, software technicians, and troubleshooters are employed by Control Services and have received extensive in-house training. They are also manufacturer-certified on multiple product lines.
- Guaranteed support, around-the-clock. A minimum of three emergency response technicians are available 24 hours a day, 7 days a week to respond to your needs.
- Office and remote response capabilities. Dedicated computer lines have been installed in our office and at the homes of all on-call programmers. This gives them fast, secure access to your system data. And service technicians and programmers all carry laptop computers and cell phones, speeding up response times.
- Established, documented procedures. Our crews follow all written procedures for system checkout and start-up.
- A well stocked fleet of trucks. We operate a large fleet of trucks, each stocked with a large inventory of parts and equipment.

Control Services offers decades of experience in system installation and repair. As an authorized service representative for several major manufacturers, we are experienced in servicing a number of major system brands. And we are committed to maintaining highly efficient systems for our clients.

Comprehensive service and support to ensure maximum system performance at the lowest possible cost.



# Building Automation



We believe that every building is unique - and that every building requires a singular plan for building automation. Control systems must precisely match building requirements in order to achieve maximum energy efficiency and comfort control

At Control Services, we offer comprehensive, turn-key systems that reduce energy and operational costs and provide extensive monitoring and control capabilities. We can help you determine the most appropriate system for your building and then design, install, start-up, and maintain that system to take every advantage of energy saving opportunities.

We bring together all the key products and services you need: state-of-the-art system components, highly trained design and technical support, experienced project management, and quality certified installation and support.

— As an independent control system contractor, we are free to recommend the system and product components that will most precisely respond to the environmental conditions unique to your facility.

— Our application designers are experienced with nearly every imaginable type of facility, including environmentally sensitive laboratories, clean rooms, and zoological exhibits.

— Our application designers employ computer aided drafting and established engineering standards to all system components and provide comprehensive diagrams, schedules, and as-built documentation.

— Our software development staff and support technicians are manufacturer-certified in multiple product lines. They work with an extensive library of standard applications and can also customize software solutions to your needs.

— We have trained our own staff of installation professionals. They are fully licensed, thoroughly familiar with “system commissioning,” and follow all documented installation and start-up procedures.

— In addition, we provide complete, on-site operator training and around-the-clock access to service and support.

You can count on Control Services for leadership and innovation in building automation - and for a turn-key solution to your building’s unique situation.

Environmental, energy,  
and process control  
systems precisely  
matched to your  
building’s requirements.



# Security Management



A security management system from Control Services will do much more than control and monitor access to your building. It will provide your operators with a platform from which to respond to any alarm event; and it will provide you with a powerful database of information that can be used to ensure your building's safety - today and well into the future.

You can count on Control Services to plan, design, install, and maintain a leading-edge security management system to meet the specific needs of your facility - commercial, institutional, or industrial. Our security management systems are:

- Comprehensive. Our systems integrate access control, intrusion detection, photo imaging, closed-circuit television, parking and lighting control, guard tour management . . . as well as many other functions.
- Easy to Use. Your operators will find our system as easy to use as the most familiar desktop computer program, enabling them to make programming changes quickly and easily.
- Easy to Access. You will be able to view and download system data remotely, from any Web browser, via a secure Internet connection.
- Flexible. Our systems accommodate custom applications and let you instantly change access strategies, override standard schedules, or disable entry to specified areas.
- Interoperable. Our systems are designed to interoperate with your existing network and to support open systems.
- Scalable. Our systems can grow with your building's needs, so you will always realize a benefit from your initial investment.

Plus, at Control Services, we support our systems with fully licensed and highly trained equipment repair crews and software support technicians - on call 24 hours a day, seven days a week.

To realize the long-term value of your investment in security management, Control Services is your most secure choice.

Leading-edge systems designed to interoperate with your existing networks and adapt-on-demand to changing security requirements.

# Integrated Systems



Compared to stand-alone systems for building control and security management, an integrated system from Control Services can improve your building's energy efficiency and enhance occupant safety . . . dramatically.

For example, an integrated system can calculate and locate building populations - and then automatically adjust the temperatures in populated and unpopulated areas of the building to save energy. Similarly, an integrated system can interlock the fire alarm system with the HVAC control system to restrict smoke migration during a fire. Stand-alone systems cannot simply accomplish such tasks.

Using the most advanced control techniques available, we design integrated systems not only to minimize energy usage and maximize occupant comfort and safety - but also to deliver many additional benefits.

— Cost savings. Our product and system platforms will work with your existing networks, saving you the expense of all-new hardware, software, and sensing and control devices.

— Flexibility. Our “open” platforms work easily with third-party systems and can be continuously augmented to adapt to your building's changing requirements.

— Efficiency. Single-seat control and monitoring improves operational efficiency. And a common database simplifies information collection, management, and analysis.

— Remote access and control. View and download data, and adjust environmental and security systems, with any Web browser via a secure Internet connection.

— Automated alerts. Receive automatic e-mails and pages from your building's system based on alert values you select.

In addition, with an integrated system from Control Services, you can choose components from multiple product lines - which can help you save money today and ensure flexibility and scalability for tomorrow.

Sophisticated systems  
that deliver single-seat  
control and monitoring  
of all automated  
building functions.

# Service & Support

Control Services, Inc., is a major independent contractor providing building automation, security management, and integrated systems to clients throughout the Midwest. Founded in 1974 and headquartered in Omaha, Nebraska, the company serves commercial, institutional, and industrial markets. For more information, please visit [www.controlservicesomaha.com](http://www.controlservicesomaha.com).

Albuquerque Biological Park  
Blair Schools  
Brandeis Building  
Brownell-Talbot  
Central Park Plaza  
Central States Health  
Childrens Museum (Lincoln)  
German American Society  
Henry Doorly Zoo  
Marriott Reservation  
Metro Community College  
Nebraska Masonic Home  
Nebraska Wesleyan  
OPPD  
Packaging Corporation of America  
Salem Baptist Church  
Schering Plough  
Mutual of Omaha  
Union Pacific Harriman Dispatch Center  
Valmont  
Wells Fargo Bank  
West Holt Schools



# Building Automation

Control Services, Inc., is a major independent contractor providing building automation, security management, and integrated systems to clients throughout the Midwest. Founded in 1974 and headquartered in Omaha, Nebraska, the company serves commercial, institutional, and industrial markets. For more information, please visit [www.controlservicesomaha.com](http://www.controlservicesomaha.com).

Alegent Health  
Alltel Communications  
AT&T  
Biocor Animal Health  
Central Park Plaza  
Doubletree Hotel  
Embassy Suites Hotel  
First National Bank of Omaha  
Floyd Valley Hospital  
Grand Island Public Schools  
Lincoln Public Schools  
Metropolitan Community College  
Midwest Laboratories  
Molex  
Mutual of Omaha  
Nebraska State Corrections  
Nebraska Wesleyan University  
Nebraska Health System  
Novartis Consumer Health  
Omaha Henry Doorly Zoo  
Pfizer Global Health  
Qwest Communications  
St. Joseph Hospital  
Union Pacific Railroad  
University of Nebraska-Omaha



# Security Management

Control Services, Inc., is a major independent contractor providing building automation, security management, and integrated systems to clients throughout the Midwest. Founded in 1974 and headquartered in Omaha, Nebraska, the company serves commercial, institutional, and industrial markets. For more information, please visit [www.controlservicesomaha.com](http://www.controlservicesomaha.com).

Alegent Health  
Alltel Communications  
Ehrling Bergquist Hospital  
Columbus Community Hospital  
Convergys  
Hampton Inn  
Molex  
Prairie Village Retirement Center  
University of Nebraska-Lincoln  
US Banks  
Woodmen Tower  
World Insurance



# Integrated Systems

Control Services, Inc., is a major independent contractor providing building automation, security management, and integrated systems to clients throughout the Midwest. Founded in 1974 and headquartered in Omaha, Nebraska, the company serves commercial, institutional, and industrial markets. For more information, please visit [www.controlservicesomaha.com](http://www.controlservicesomaha.com).

BacNET  
Echelon LonMark  
OPC Server  
Modicon Modbus  
Air Handling Units  
Battery Monitoring Systems  
Building Automation Systems  
Chillers  
Electric Motors  
Fire Systems  
Fume Hood Controls  
Heat Pumps  
Leak Detection Systems

Lighting Controllers  
Package Environmental Units  
Power Monitoring  
Programmable Logic Controllers  
(PLCs)  
Pumps  
Security Systems  
Telephone Switches  
Traffic Management Systems  
Unit Ventilators  
Variable Speed Drives  
Custom Applications

